



Quality Policy

QSM Group specialises in selling, implementing and supporting QHSE, Sustainability Reporting and Chemical Management Software as a Service (SaaS) solutions to customers throughout Australia and New Zealand. We have a total commitment to providing and supporting compliant, cost-effective and innovative solutions to our customers.

We will:

- Ensure we understand our customer's needs and expectations.
- In partnership with EcoOnline, strive towards improving our software solutions.
- Demonstrate commitment to meeting all contractual obligations.
- Provide high quality implementation, training and support services for all customers.
- Establish, monitor and review quality objectives, targets and plans to improve our performance.
- Ensure compliance with all relevant statutory and applicable requirements.
- Continually seek to improve the effectiveness of the Company's management system.

QSM Group will fulfill these commitments by implementing, maintaining and improving our management system in accordance with the requirements of ISO 9001:2015.

This policy applies to QSM Group in all its locations, activities and functions, will be made available to interested parties and will be reviewed periodically to ensure it remains relevant and appropriate to the business..

Signed by:

Handwritten signature of Gary Patrick in blue ink.

Gary Patrick - Director

Handwritten signature of Louis Patrick in blue ink.

Louis Patrick - Director

UNCONTROLLED WHEN PRINTED

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